Artificial Intelligence

Biblion AI

Expand corporate knowledge and streamline response times for internal processes by transforming your internal documentation into a smart, secure asset available 24/7 exclusively for your collaborators, without compromising data sovereignty.

With Biblion, you will be able to:

- ✅ **Reduce time wasted** searching for information.
- ✅ Have 100% high-efficiency AI based on the **client's actual documentation.**
- ✅ Count on private **Generative AI:** your knowledge never leaves your organization.
- ✅ Easily **implement** and **adapt Gigas's AI** to all areas of your company.

MAKE IT INTELIGENT, MAKE IT BIBLION.

Unlike public models like ChatGPT, Gemini, or Copilot, **Biblion**:

- ✅ Deployed in a dedicated environment in the private cloud
- ✅ Protects all of your company's confidential information.
- ✅ Its responses are from authorized sources.
- ✅ The answers are contextualised with the customer's private data.
- ✅ Only authorized users can gain Access.

Advantages

- ✅ **Document isolation:** Your documents are not shared or exposed. Responses are recorded in your private environment, and the information sent to the language model is not used to train third-party models.

- ✅ **No cross training:** The information entered is not used to improve public models nor is it stored permanently outside your environment.

- ✅ **Always verified content:** Responses are generated solely from official sources authorised by the company, drastically reducing 'hallucinations' and the risks of misinformation.

- ✅ **Autonomous knowledge management:** The system can be fed with new documents, resolved incidents, or any useful asset, creating an intelligent and continuously updated repository.

- ✅ **Secure 24/7 access:** Only users defined by the company will have access.

- ✅ **Exponential timesaving:** Manually consulting 10,000 pages of documentation would be equivalent to more than 330 hours of reading.

- ✅ **Protected and Resident Data:** Backed by the Gigas cloud.

![gigas CLOUD]

Biblion plans

Biblion Básico

1. 1,000 queries included
2. 15 users
3. Up to 5,000 documentation pages

155 € month
10€ user

Biblion Avanzado

1. 3,000 queries included
2. 25 users
3. Up to 10,000 documentation pages

190 € month
8€ user

Biblion Corporate

1. 5,000 queries included
2. 50 users
3. Up to 15,000 documentation pages

230 € month
5€ user

Biblion Enterprise

1. 10,000 queries included
2. 100 users
3. Up to 30,000 documentation pages

305 € month
3€ user

Additional packages

1,000 queries

3,000 consultas

5,000 queries

10,000 queries

Key features and functionalities

Lenguaje Natural. Similar a los modelos LLM conocidos (Copilot, Gemini, ChatGPT, etc.). Mantiene el contexto en el hilo de la conversación. Se puede pedir puntualización sobre las respuestas dadas.

Respuestas razonadas. En las respuestas nos dará el contexto con los documentos de donde se ha construido la respuesta, pudiendo acceder a ellos para consultarlos.

Multilingüe. Los documentos se pueden subir en distintos idiomas, pero contesta siempre en el idioma en el que se le haga la pregunta.

Histórico de consultas y evaluación de respuestas. Se guardan las consultas y sus respuestas durante máximo 50 sesiones por cada usuario. Se puede calificar la calidad de la respuesta, para una mejora continua.

Calidad y seguridad de la información. Sólo los usuarios autorizados pueden añadir o eliminar los documentos de consultas. Sólo contesta sobre los documentos seleccionados por la empresa.

Consultas rápidas. Optimizado para dar respuestas razonada y rápida en cada sector de la empresa.

Documentación admitida. Para máxima compatibilidad de los modelos LLMs, solo se admite el formato PDF.

Roles de usuario. Usuario: puede realizar consultas de la documentación y tutoriales de formación, preguntas, gestionar sus sesiones e historial. Usuario administrador: capacidades del rol usuario y además tiene acceso al panel de estadísticas y administración de la librería del conocimiento. Máximo dos usuarios con rol administrador: uno principal y otro de respaldo.

Best Practices for using Biblion

✓ For all users

- Formulate clear questions: Precise and complete phrasing facilitates more useful responses.
- Review response context: Verifying the sources allows for the confirmation of information accuracy.
- Evaluate responses: This feedback helps to improve overall performance.

✓ For admin users

- Organize folders properly: A clear and logical structure optimizes response quality.
- Upload reviewed documents: The knowledge accessed by the system must be verified, accurate, and official.
- Remove obsolete content: It is necessary to delete old versions or documents that are no longer relevant.
- Update knowledge after changes: Administrators must manually trigger knowledge updates by activating the knowledge synchronization.

Biblion's Core Technology

Built on advanced architecture that combines language models (LLMs) with augmented retrieval technologies (RAG), prioritising that each response is based on official and validated information from the organisation.

- **LLMs (Large Language Models):** Next-generation language models, trained and fine-tuned to understand and generate natural language text with precision and coherence.
- **RAG (Retrieve, Augment and Generate):** A hybrid technique that combines information retrieval capabilities (like an intelligent search engine) with contextual generation. This ensures that every response is enriched by the company's actual documents, avoiding fabrications or incorrect interpretations.
- **Advanced document optimization:** We process and transform extensive documents into optimal formats for model comprehension, employing techniques such as intelligent chunking, normalization, and high-precision semantic vectorization.

USER

QUERY + CONTEXT

Biblion AI

QUERY

ANSWER

LLM MODEL

RELEVANT INFORMATION

VECTOR DATABASE

PRE-PROCESSING

CLIENT DOCUMENTATION